Wedding Venue TOUR QUESTIONS

VENUE SPACES AND EVENT FLOW

- ◯ What are the most common ways couples utilize each space during a wedding?
- ◯ What does a typical wedding-day timeline look like at this venue?
- ◯ Which areas of the venue are accessible for elderly or disabled guests?
- ◯ Where do guests enter and exit? Are there waiting areas before doors open?

SERVICES, AMENITIES, AND SETUP QUESTIONS

- ◯ What services and amenities are included with the venue rental? Is any furniture, décor, or lighting included? Are upgrades available?
- ◯ Where do bands or DJs usually set up? Do they need additional power or staging?
- ◯ Is a dance floor included?
- ◯ For outdoor spaces, are heaters, fans, or tents available?
- ◯ Is there anything else that typically needs to be brought in for a successful event (e.g., water access, bathrooms, catering equipment, lighting)?
- ◯ Are there any existing pieces (furniture, décor, artwork) that cannot be moved?
- ◯ Are there any eyesores, fixtures, or areas that couples typically cover or hide?
- ◯ Are there any restrictions on décor (e.g., open flames, ceiling installations, sparklers, confetti)?
- ◯ Who is responsible for setting up and breaking down personal décor?
- ◯ Is post-event cleaning included in the rental cost?
- ◯ If catering or bar service is in-house, is there a food and beverage minimum?
- ◯ Is a food or beverage tasting included? When and where does it occur?
- ◯ How many restrooms are available, and where are they located?

TIMING, ACCESS, AND RESTRICTIONS

- ◯ How many hours are included in the rental or package? Can additional time be added?
- ◯ What are the vendor and venue access times?
- ◯ Are there any noise restrictions, curfews, or time limits?
- ◯ Do you host multiple events on the same day? If so, how is that managed?
- ◯ What is the backup plan for outdoor spaces if the weather becomes an issue?
- ◯ What is your policy on pets on-site?

STAFFING AND SUPPORT

- ◯ Do you have preferred or required vendor lists?
- ◯ Do you require a wedding coordinator? What level of service?
- ◯ Who will be our main point of contact at the venue during planning and on the wedding day?
- ◯ What venue staff will be on-site the day of the wedding, and what are their responsibilities?
- ◯ Is security required or provided?

GUEST EXPERIENCE

- ◯ Are there nearby accommodations for guests?
- ◯ What are the recommended transportation options? Do you offer valet or shuttle services (or partner with vendors who do)?
- ◯ Is parking available on-site? How many spaces are included, and are there any associated fees?

PHOTOS AND MEDIA

- ◯ Are there any photography restrictions (flash, drone usage, off-limits areas)?
- ◯ Are there particularly popular spots on the property for photos?

REHEARSALS AND ADDITIONAL ACCESS

- ◯ Is a rehearsal included? If so, when does it typically take place?
- ◯ Can couples access the venue before the wedding day for walkthroughs and vendor meetings?

FINANCIAL AND ADMINISTRATIVE

- ◯ Can you hold our date? How long do we have to decide?
- ◯ What is required to secure a date (deposit amount and due date)?
- ◯ What does the payment schedule look like, and what forms of payment are accepted?
- ◯ Are service charges, taxes, and gratuity included in quoted prices?
- ◯ Is wedding insurance required? What type do you recommend?
- ◯ What are the cancellation and rescheduling policies?